Document Excellence Day
When Documents Change, Everything Changes

Wednesday 21st October 2026

Opening	
9am – 10am	**Registration and Networking** Join us for breakfast, courtesy of Novaplex
Programme	
10am – 10:10am	**Opening Remarks** **Andrea Bowyer (Norton Rose Fulbright), Jenny Morgan (Lewis Silkin)** A welcome to Document Excellence Day 2026, celebrating our community and the people who make it what it is.
10:10am – 11am	**Beyond the AI Hype: How Talent, Skills and Performance Are Really Changing** **Panellists: Nick Timpson (RGH Global), Sue McNulty (JMW)** **Moderator: Sharon Martin (SG Web Craft)** This session will explore how roles are evolving, the skills employers now value most, and what organisations are doing to prepare their people for an AI-enabled future.
11am -11:15am	**Rebrands & Mergers: Practical Lessons for Law Firms' Documents Teams** **David Jones & Owen Thomas (BigHand)** This session shares practical lessons from firms that have been through it.
11:15am – 11:45am	**Break** Refreshments and sweet treats courtesy of Litera
11:45am – 12:35pm	**Document Automation: What Should We Still Automate When AI Can Draft?** **Panellists: David Law (Norton Rose Fulbright), Julie Saliba (echo.legal), Robert Lankester (RLegal Engineering), Sharmila Rangasamy (Harneys)** **Moderator: Clare Winzar (Norton Rose Fulbright)** AI is changing the economics and possibilities of document creation, but that doesn't necessarily make traditional automation obsolete. This session explores where automation still delivers value, where AI changes the equation, and how document professionals should decide what is worth automating in an increasingly AI-enabled environment.
12:35pm – 12:50pm	**AI Prompting: Tips, Tricks & Gotchas** **Clare Winzar & Julie Goldsworth (Norton Rose Fulbright)** How do you get better results from Copilot? Explore the difference between vague and effective prompts, why document standards and templates matter, and where human judgement remains essential when working with AI.
12:50pm – 1pm	**Julie Scofield Award** **Angela Crossland (Kutana+Brochet), Maria Clancy (Performance Leader)** We remember our colleague Julie Scofield for her generous spirit, her attention to detail, and passion for excellence in all thing… but especially documents.
1pm – 2pm	**Lunch** A delicious lunch and a chance to connect, courtesy of BigHand

Please note: The agenda is subject to change

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2pm – 2:45pm	**The Rebrand Playbook: Your PowerPoint is a Product** **Carlos Williams (Studio DBC)** You've just seen the new-brand PowerPoint deck from the designers. It looks fantastic. Does it work? Every firm's pitches, proposals and credentials are products, and PowerPoint is the production line, yet most templates are treated as a design deliverable and most rebrands as a logo swap. Drawing on recent law firm rebrands, this session shows the common faults in designer-built templates and what they cost the people in the room, what a well-built PowerPoint ecosystem looks like (templates, ribbon tools, brand checks, conversion, and an honest look at AI), and how to use a rebrand or merger to get there. Live examples, one live conversion, and a toolkit to take home.
2:45pm – 3:40pm	**Lessons from the Front Line: Managing Documents Through a Merger** **Panellists: Annette Brown (IntuitonAB), Daniel Duffy (Winston Taylor), Kim Walton (Harbor)** **Moderator: Clare Waller (Consultant)** No two mergers are the same. Hear first-hand from professionals who have been directly involved in law firm mergers as they share their experiences, the unexpected challenges they encountered, and the lessons they learned along the way. Through a series of short client stories followed by a moderated panel discussion, we'll explore what surprised them, what they would do differently, the decisions that mattered most, and the practical advice they would share with anyone facing a merger of their own.
3:40pm – 4:10pm	**Break** Refreshments and sweet treats courtesy of Litera
4:10pm – 5pm	**Can House Style Survive AI First Drafting?** **Liam Cox (Harvey), Michelle Langton (Novaplex), Sheila Quansah-Solomon (A&O Shearman), Tim Ikramov (Norton Rose Fulbright)** **Moderator: Annette Brown (IntuitionAB)** If AI can generate a document in seconds, what happens to the carefully developed conventions that define an organisation's house style? This session explores the tension between AI-generated content and established standards of consistency, quality and identity.
5pm – 5:10pm	**Closing Remarks** **Jenny Morgan (Lewis Silkin)** A few closing thoughts and thanks to everyone who made the day possible.
5:10pm – 8pm	**Reception** Join us for drinks, canapés and further conversation, courtesy of DocStyle

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