

# Document Excellence Day

A Global Virtual Event

## Inclusion and the future of document production across the firm



Wednesday 27th October 2021

13:30 BST/08:30 EDT/05:30 PDT to 17:30 GMT/12:30 EDT/09:30 PDT

Opening	
<b>BST:</b> 13:30-14:00 <b>EDT:</b> 08:30-09:00 <b>PDT:</b> 05:30-06:00	<b>Networking &amp; Welcome from our Platinum Sponsors</b> Meet and greet your colleagues and peers and hear from the event's Platinum Sponsors: CloudCoCo and Litera.
Programme	
<b>BST:</b> 14:00-14:10 <b>EDT:</b> 09:00-09:10 <b>PDT:</b> 06:00-06:10	<b>Opening Remarks</b> <b>Joanne Humber</b> DEG Day 2021 kicks-off with a brief introduction to our event's theme <i>Inclusion and The Future of Document Production Across the Firm</i>
<b>BST:</b> 14:10-14:45 <b>EDT:</b> 09:10-09:45 <b>PDT:</b> 06:10-06:45	<b>Elevate Document Expertise Across the Firm</b> <b>Maria Clancy, Tara Layman, Kathy Robertson &amp; Sharon Hooper</b> How are professional firms helping non-document specialists produce the high quality, on-brand, compliant documents required of them by the business? How do we enrich and expand the skills of <i>all</i> those expected to be document specialists? Our panellists provide insight into the document challenges faced by the different sectors and the ways in which they are being addressed.
<b>BST:</b> 14:45-15:15 <b>EDT:</b> 09:45-10:15 <b>PDT:</b> 06:45-07:15	<b>Digital Natives: We Can Change Your Life So You Don't Have to Muddle Through</b> <b>Roberta Gelb &amp; Ronan Chisholm</b> As our solicitor trainees, paralegals and new associates/fee-earners embark on their legal careers with a wealth of technical skills, how must these skills be supplemented to gain proficiency? We'll hear first-hand the journey of a digital native alongside the wisdom of a recognized leader in document excellence.
<b>BST:</b> 15:15-15:30 <b>EDT:</b> 10:15-10:30 <b>PDT:</b> 07:15-07:30	<b>Brief Break</b> Take a brief break, then return to learn about digital assets to elevate and articulate global document expertise, now available from DEG and LTC4.
<b>BST:</b> 15:30-16:00 <b>EDT:</b> 10:30-11:00 <b>PDT:</b> 07:30-08:00	<b>A Case Study: Creating a More Diverse and Mobile User Experience</b> <b>Sheila Quansah-Solomon &amp; Robert Karwic</b> How do you successfully incorporate a design inclusive of the vast and varied needs of the professional user when embarking on digital transformation? Our resident innovator and production design expert interviews a user experience director who proves that human skills of listening, collaboration, mentorship, and leadership are fundamental to agile change and a future path to success.

Please note: The agenda is subject to change and alteration

# Document Excellence Day

A Global Virtual Event

## Inclusion and the future of document production across the firm



Document Excellence Group

Wednesday 27th October 2021

13:30 BST/08:30 EDT/05:30 PDT to 17:30 GMT/12:30 EDT/09:30 PDT

<b>Programme - Continued</b>	
<b>BST:</b> 16:00-16:30 <b>EDT:</b> 11:00-11:30 <b>PDT:</b> 08:00-08:30	<b>If Not Word, What Are the Choices?</b> <b>Kim Walton &amp; Sherry Kappel</b> With digital transformation endeavors in abundance around the globe, we've seen the rise of alternative document collaboration and editing platforms – ones in which Word is neither the authoring tool nor the output format. Our authoring tool aficionados bring clarity to this new breed of tool – examples such as Prose, Juro, Smashdocs and Atticus, alongside one long-timer in the pack, Google Docs. Which choices may be good for us? Join us and see!
<b>BST:</b> 16:30-17:00 <b>EDT:</b> 11:30-12:00 <b>PDT:</b> 08:30-09:00	<b>Platform-Working Together in a Hybrid World</b> <b>Annette Brown, Amanda Squires &amp; Sherry Kappel</b> The world's forced pause on 'working normal' enters its new chapter – perhaps begins a new book altogether? – as we emerge to a fully hybrid workforce. Is this the real landscape? Or an aim? How does it impact us? What are the constraints on our technology and talent? Our panel of specialists explain the challenges, add some levity and bring advisory and insights for all.
<b>BST:</b> 17:00-17:05 <b>EDT:</b> 12:00-12:05 <b>PDT:</b> 09:00-09:05	<b>Closing Remarks</b> <b>Joanne Humber</b> A round-up of the day's key messages and acknowledgements to all our contributors.
<b>The Final Act</b>	
<b>BST:</b> 17:05-17:30 <b>EDT:</b> 12:05-12:30 <b>PDT:</b> 09:05-09:30	<b>Networking &amp; A Word from Our Platinum Sponsors</b> Hear from the event's Platinum Sponsors – CloudCo and Litera – and continue to network with your community colleagues and peers.

Please note: The agenda is subject to change and alteration